Ayehu helps IT professionals to identify and resolve critical incidents, simplify complex workflows, and maintain greater control over IT infrastructure through automation. Ayehu solutions have been deployed by major enterprises worldwide, and currently support thousands of IT processes across the globe.

www.ayehu.com | info@ayehu.com

---

### REALITIES, OPPORTUNITIES AND CHALLENGES OF I&O AUTOMATION

#### TOP 3 REASONS DRIVING ORGANIZATIONS TO AUTOMATE

- **78% Efficiency**
- **58% Cost reduction**
- **40% Risk mitigation**

#### PRIMARY INDUSTRIES AUTOMATING

<table>
<thead>
<tr>
<th>Industry</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services</td>
<td>19%</td>
</tr>
<tr>
<td>Manufacturing</td>
<td>15%</td>
</tr>
<tr>
<td>Banking</td>
<td>12%</td>
</tr>
<tr>
<td>Government</td>
<td>12%</td>
</tr>
<tr>
<td>Insurance</td>
<td>7%</td>
</tr>
</tbody>
</table>

#### AREAS AUTOMATED WITH HIGHEST LEVELS OF SATISFACTION

- **Job Scheduling** 50%
- **Client Automation** 32%
- **Script Automation** 39%
- **Server Automation** 42%

### 3 BIGGEST CHALLENGES TO DEPLOYMENT OF AUTOMATION

- **18%** Shortage of people and skills
- **17%** Cultural resistance
- **16%** Documentation and existing processes

Gartner recommends that I&O leaders first look to focus on automation opportunities that increase efficiencies, by moving redundant and repetitive tasks into an automated process.

eyeShare provides an intuitive solution that automates key processes such as system, network, and application tasks.

By allowing you to easily automate both simple & complex tasks, eyeShare frees up your time to focus on key issues that improve service levels.